Social Welfare Service in Post COVID-19 Era

Jang Young Shin
(Director of Policy Research Division, KNCSW)
COVID-19 Current State in Korea

- COVID-19 Impact on Social Welfare Facilities
- Response: New Social Welfare Service Direction

COVID-19 Current State (As of 7.20.)

<table>
<thead>
<tr>
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<th>World</th>
<th>Korea</th>
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<tbody>
<tr>
<td>Confirmed Cases</td>
<td>14,643,743</td>
<td>13,771</td>
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<tr>
<td>Recovered</td>
<td>8,731,247</td>
<td>12,572</td>
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<tr>
<td>Deaths</td>
<td>608,855 (Lethality 4.16%)</td>
<td>296 (Lethality 2.15%)</td>
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COVID-19 Current State in Korea

Individual and Group Hygiene Management (Follow Prevention Guidelines)

Stage 3
Stage 2
Stage 1

Distancing in Daily Life

- Allowed in Principle, Follow Instructions
- Exceptional Restriction
  - (Purpose) To control newly infected cases to manageable levels within the prevention network

Distancing Stage 1
Distancing Stage 2
Distancing Stage 3

Social Distancing

- Limited Allowance
  - (Purpose) To keep the decreasing trend of newly confirmed cases
  - (Public) Partially operating
  - (Private) Advised to refrain from operating, Restriction in industries

Enhanced Social Distancing

- Prohibited in Principle, Compulsory Measures
  - (Purpose) To suppress newly confirmed cases to a level that the medical system can handle
  - (Public) Terminating operation
  - (Private) Advised to interrupt operation, Restriction in industries
COVID-19 Current State in Korea

- First COVID-19 confirmed case reported (1.20.)
- Raised Infectious Disease Alert Crisis Level ‘Caution → Warning’ (1.27.)
- Verified Community Transmission Status and Raised Level ‘Warning → Serious’ (2.24.)
- Extended ‘Enhanced Social Distancing’ for Two More Weeks (3.9.–3.22.)
  - Maintained Active Monitoring System for 564 Preventive Cohort Isolation Social Welfare Living Facilities
- Implemented ‘Social Distancing’ to Block Community Transmission (3.23.–5.5.)
  - Social Welfare Facilities Has Been Closed from February 28th in Line With Social Distancing Guidelines
- Infection Prevention, Economic Activities in Parallel, Transition to ‘Distancing In Daily Life’ (5.6.)
  - Release of Recommendations to Close Social Welfare Facilities on July 10
  - Phased Operation of Social Welfare Facilities Will be Resumed from July 20
KNCSW, Response to COVID-19

- Operation of COVID-19 Countermeasures Task Force (3.10)
  - Two Rounds of Submission of 「TF Proposal for COVID-19 Response」 to Ministry of Health and Welfare
  - Submission of 「Recommendation for Overcoming COVID-19 Crisis」 to Prime Minister, Deputy Prime Minister for Economic Affairs and the Minister of Health and Welfare
  - Submission of 「Recommendation for Responding and Overcoming COVID-19」 to Central Disaster and Safety Countermeasures Headquarters
  - Development and Distribution of 「Infectious Disease Response Manual for Social Welfare Facilities」
  - Hand Sanitizer Support for Welfare Facilities in Affiliation with Korea Disaster Relief Association
    (1.6 billion won)
KNCSW, Response to COVID-19

- **Special Support for Cohort Facilities in Daegu and Kyeongbuk Region**
  
  - *(Foodbank Project)* Delivered 76,122 confiscated facial mask from the Korea Customs Service
  
  - Emergency Food Pack Immediate Support (4,000 set)
  
  - Food Support for 410 nationwide Children and Youth Group Home Facilities (5 million won)
  
  - Agricultural Product Support (1.5 billion won)
  
  - Food and Daily Necessities Support (8 Cities in Daegu and 3 Cities in Kyeongbuk) (3.3 billion won)

- *(Volunteer Work Project)* Conducted Voluntary Quarantine Effort for 440 Welfare Facilities and 470 households
  
  - (Gyeonggi, Gyeongnam, Gwangju, Daejeon, Busan, Ulsan, Incheon region)
  
  - Facial Mask (30,000) and Sanitizer (10,000) Support (Ulsan, Daejeon, Gyeongnam, Jeonnam region)
New Direction of Social Welfare Service

- Transforming the Community Service System into a Consumer-oriented System Through ‘Outreach Services’
- Establishment of ‘Online Welfare Service’ by convergence with ICT
- Necessity of Fostering Through Industrialization of Social Services
- Necessity of Entrepreneurship
- Need to Develop a ‘Korean Social Service(K-SS) Model’
THANK YOU!!